

Adobe Fix

Issue: Adobe asking for a sign-on when trying to view a .pdf

Solution:

Below is a link to a.zip file with some files inside to reserialize your copy of the Adobe Suite:

<https://drive.google.com/file/d/1IKSUQaagV2Z5EcRkkfaqYGJtupjISMZe/view?usp=sharing>

Make sure all Adobe and Microsoft products are closed, then follow these steps to run the files:

1. Save the .zip to your computer (I usually use the desktop).
2. Right-click on the .zip file and choose “Extract all...” to extract the files. Save them where you wish to.
3. Double-click on **RemoveVolumeSerial.exe** and then double-click on **AdobeSerialization.exe** (be aware, there isn’t any message or interface, so it may seem like nothing is happening. I usually say double-click and then wait 5 seconds between running the two files).